



Auxiliary Systems

Tell us once whether a building has a central station. New in update 2026.09.4, September 2026.

Every auxiliary device used to be asked whether its signal reached the monitoring station. At a building with no central station that meant your technician tapped N/A on every device, on every visit, and the report printed a column of N/A that told your customer nothing.

The office already knows whether a building is monitored. Now it says so once, and the question stops being asked where it does not apply.

Where the switch is

Open the property, click **Edit**, and find **Auxiliary Systems** under **Inspection types**, where you already set its frequency, fee and technician. The tick box sits right underneath.

A screenshot of the "Auxiliary Systems" form in a mobile app. The form has a dark background with white text. It includes four input fields: "Frequency" (set to "Annual"), "Last inspection date" (set to "09/18/2026"), "Inspection fee" (set to "150"), and "Technician" (set to "— Unassigned —"). Below these fields is a checkbox labeled "Monitored by a central station" which is currently unchecked. A note below the checkbox reads: "Tick this if the auxiliary devices here report off site. Leave it clear and the technician is never asked whether the signal reached the monitoring station, on the phone or on the report."

The property's Auxiliary Systems block. Tick the box if these devices report off site.

Every property starts ticked, which is exactly how the app behaved before this update. Nothing changes for you until you clear the box on a building that has no central station.

What your technician sees

- **Ticked:** six checks per device, and the monitoring question is answered Yes or No.
- **Clear:** five checks. The monitoring question is not asked at all, on the phone or on the report.

8:41

Riverside Hotel

Auxiliary Systems Mark All Pass

0 of 3 devices inspected

Edit Auxiliary Systems

AUX-001
Panic / Duress Button
 Front Desk
 Floor 1 - Wireless
 Office note: Under the counter, left of the register

Is the device securely mounted and undamaged? YES NO

Is the battery or power good, with no low battery or trouble signal? YES NO

When pressed, does the button activate? YES NO

Was the signal received at the receiver or control panel? YES NO

Did the device reset and restore to normal? YES NO

AUX-002
Water / Flood Sensor
 Boiler Room
 Floor B - Hardwired

Jobs Deficiencies 17 Profile

A panic button at a property with no central station: five checks, and nothing to mark N/A.

N/A has gone from that question

Where the question is asked at all, the signal either arrived or it did not, so the answer is Yes or No. N/A only ever existed to cover the case this switch now handles properly. Inspections you have already completed keep the answers they were given, and those reports still print exactly as they did.

Also in this update

- **Import Devices reads more of what your panel software writes.** Point reports that were refused before now open, along with tab and semicolon separated files, and tables saved out of a "Save as Excel" button. A file whose name does not match what is inside it is read for what it actually is.
- **The Quick Start guide now covers Auxiliary Systems**, with screenshots.

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